

LIMITED WARRANTY

Thank you for purchasing our heat pump.

We warrant all parts to be free from manufacturing defects in materials and workmanship for a period of two years from the date of retail purchase.

This warranty is limited to the first retail purchaser, is not transferable, and does not apply to products that have been moved from their original installation sites. The liability of Lamberts Pool Products shall not exceed the repair or replacement of defective parts and does not include any costs for labor to remove and reinstall the defective part, transportation to or from the factory, and any other materials required to make the repair. This warranty does not cover failures or malfunctions resulting from the following:

1. Failure to properly install, operate or maintain the product in accordance with our published "Installation & Instruction Manual" provided with the product.
2. The workmanship of any installer of the product.
3. Not maintaining a proper chemical balance in your pool [**pH level between 7,0 and 7,4 for swimming pools and between 7,0 and 8,5 for koi ponds. Total Alkalinity (TA) between 80 to 120 ppm. Free Chlorine between 0,5 – 1,2mg/l. Total Dissolved Solids (TDS) less than 1200 ppm. Salt maximum 3g/l**]
4. Abuse, alteration, accident, fire, flood, lightning, rodents, insects, negligence or acts of Gods.
5. Scaling, freezing or other conditions causing inadequate water circulation.
6. Operating the product at water flow rates outside the published minimum and maximum specifications.
7. Use of non-factory authorized parts or accessories in conjunction with the product.
8. Chemical contamination of combustion air or improper use of sanitizing chemicals, such as introducing sanitizing chemicals upstream of the heater and cleaner hose or through the skimmer.
9. Overheating, incorrect wire runs, improper electrical supply, collateral damage caused by failure of O-rings, DE grids or cartridge elements, or damage caused by running the pump with insufficient quantities of water.

LIMITATION OF LIABILITY

This is the only warranty given by Manufacturer. No one is authorized to make any other warranties on our behalf.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. WE EXPRESSLY DISCLAIM AND EXCLUDE ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY.

This warranty gives you specific legal rights, which may vary, by country.

WARRANTY CLAIMS

For prompt warranty consideration, contact your dealer and provide the following information: proof of purchase, model number, serial number and date of installation. The installer will contact the factory for instructions regarding the claim and to determine the location of the nearest service center.

All returned parts must have a **Return Material Authorization number** to be evaluated under the terms of this warranty.